

**Bridging the gap in transport project evaluation: Accounting for the inaccuracies in demand forecasts and construction costs estimations**

Kim Bang Salling, Associate Professor  
Technical University of Denmark  
Denmark

<http://www.concept.ntnu.no/english/>

# Bridging the gap in transport project evaluation: Accounting for the inaccuracies in demand forecasts and construction cost

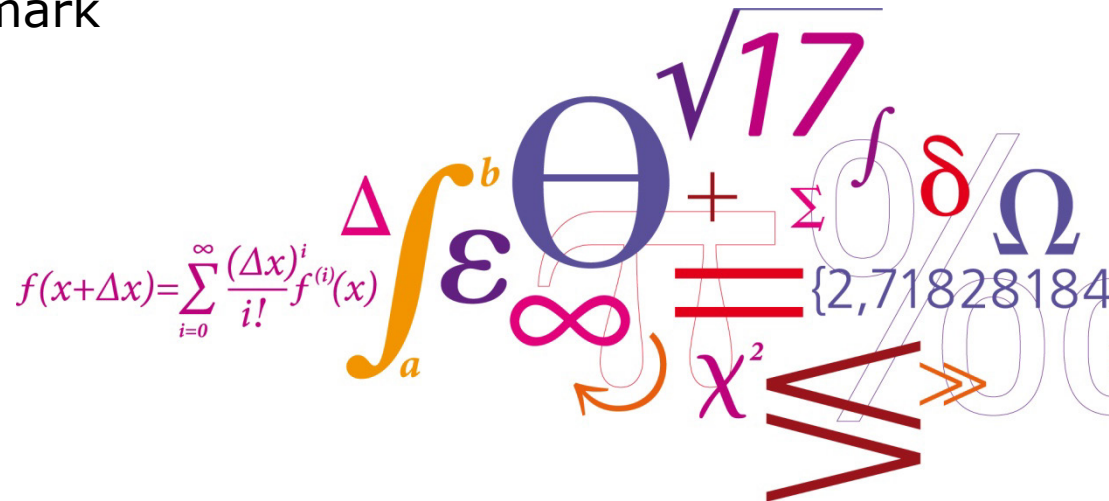
Associate Professor, PhD  
Kim Bang Salling  
Technical University of Denmark  
Department of Transport

**CONCEPT Symposium**

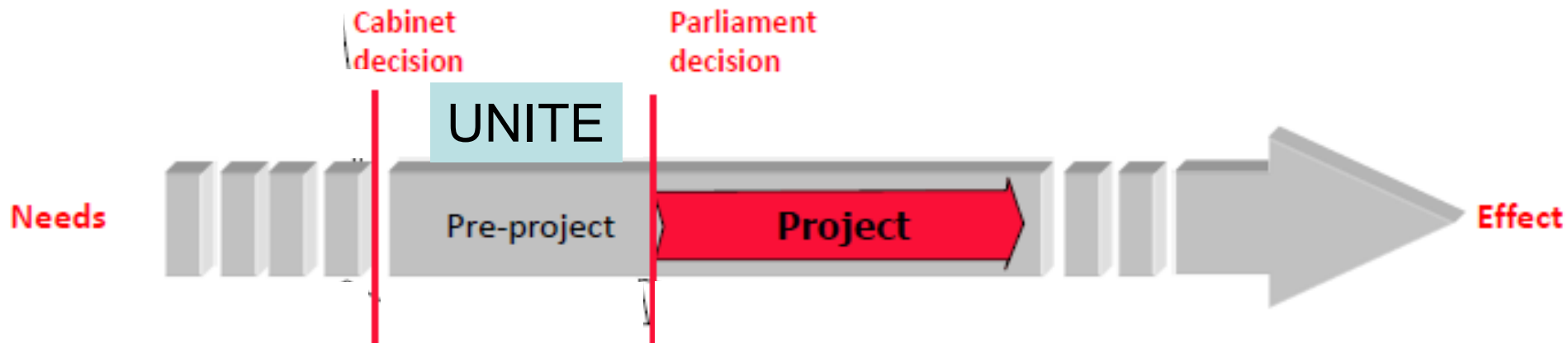
Friday September 26<sup>th</sup> 2014

DTU Transport  
Department of Transport

---

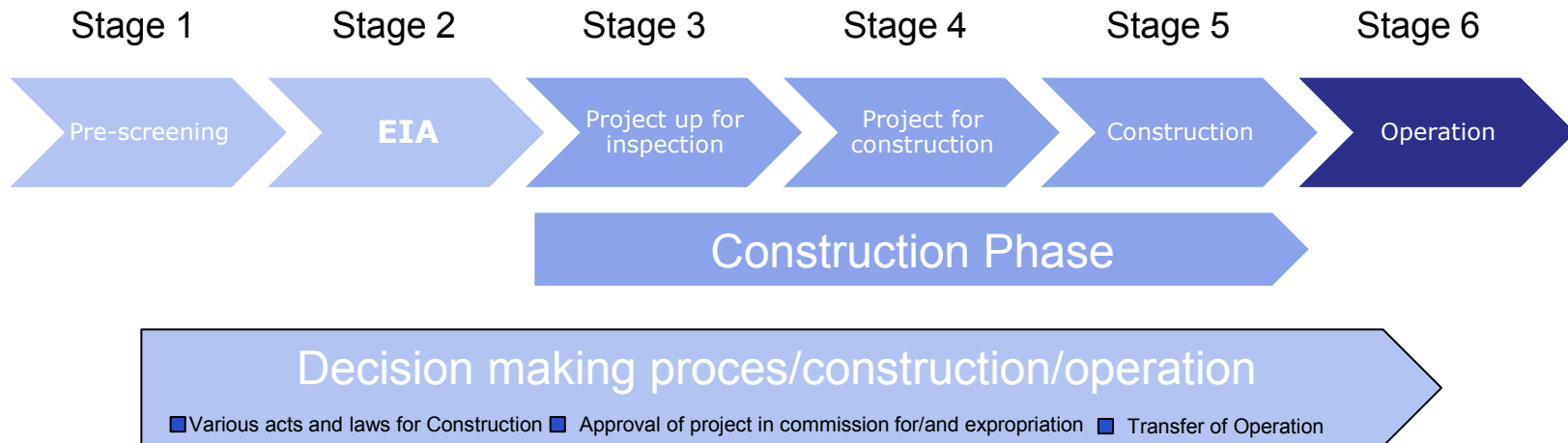


# Background



- Quality Assurance Scheme QA1 and QA2
- The following will lie in between – seeking to ensure reliable and valid CBA, investment cost and benefits (demand)

# Assessment of Transport infrastructure in DK



- In between stage 2 and 3 lies the Financial analysis and socio-economic analyses that are of interest
- However, politician CAN make shortcuts – i.e. skip one of the three steps put up before

# Construction of Danish system



Current version from 2003: Manual for Socio-economic analysis in the Transport Sector



Danish Ministry of the Environment

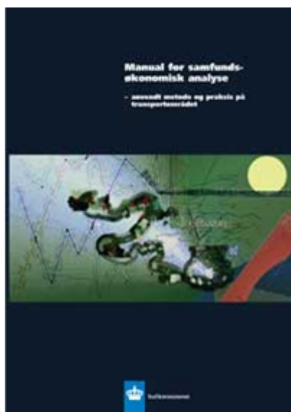
Current version from 2010: Socio economic assessment of Environmental projects



DANISH MINISTRY OF CLIMATE, ENERGY AND BUILDING

Current version from 2005: Guideline on socio-economic analyses in the Energy Sector

.....



Samfundsøkonomisk  
vurdering af  
miljøprojekter



Energisystem, april 2005  
(Beregningssystemet ændret jf. 2007)

Vejledning i samfundsøkonomiske analyser på  
energiområdet

# Working with uncertainty

- Cost overrun and benefit shortfall
- Introduction of a new construction law
- The UNITE project has constructed a decision support model and database to support the latter.
- Huge uncertainties in cost and demand estimation still exists
  - Obviously not only for transport infrastructure projects
- Impacts that are "hard to quantify" are not treated
  - Predict and Provide regime



Eurovision song contest in CPH 2014 - Cost overrun 77 mio DKK (budget of 34 mio DKK)

# New principles in budgetting

- In 2007 it was decided to introduce new budgeting principles for construction projects. It was further decided that the principles first should be tested on the transport ministry area (road & rail)
- The key principles are:
  - Strengthening the internal quality assurance of the estimated construction cost budget
  - New external quality assurance of the estimated construction cost budget (by an external cost budget (by an external consultant engaged by the Ministry of Transport Department).
  - A new "change log"
  - A new risk management regime



# Risk Management Database

Vejdirektoratet Risikodatabase

artside

Tilføjesprogrammer

Fjern sortering

Markering

Til/fra-filtrer

Avanceret

Sorter og filtrer

Ny

Gem

Opdater alle

Slet

Flere

Poster

Stavekontrol

Søg

Erstat

Gå til

Vælg

Søg

Tilpas til formular vindue

Skift vindue

Vindue

Tekstformatering

Vejdirektoratet - Risikolog (Risikolog for "( Tomt projekt )", version 1)

1 Risiko identifikation

Beskrivelse

Større forekomster af blødbund end forventet og budgetteret

Årsager, kommentarer og forudsætninger

Geotekniske borerer foreligger for dele af projektet. Risiko for at blødbund skal udsættes - udgifter til bortkørsel og deponi, evt arealer til udsætning.

2 Kategorier

Risikokategori

Risikoområde

Risikofase

Hovedposter

3 Risikoprofil

Frekvens

Konsekvens

Risiko matrix

Usikkerhed

Muligt

Katastrofal

Minimum

Mest sandsynligt

Maksimum

20,0%

30,0%

40,0%

1,5

2

6

mio. kr.

mio. kr.

mio. kr.

5 Dokumentation

Risiko nr.

Første dato

Revisionsdato

Status

Risikoejer

001/001

04-10-2011

Åben

Ændringslog ref.

Risiko relationer

4 Risikohåndtering

Risikohåndtering

Status

Aktioner

Ansvarlig

Deadline senest

Der skal udføres supplerende geotekniske undersøgelser og vurdering

Foreslået

Pågår

Implementeret

Udgået

Fase:

Tidspunkt:

6 Menuvalg

Risiko skema

Gem risikohistorie

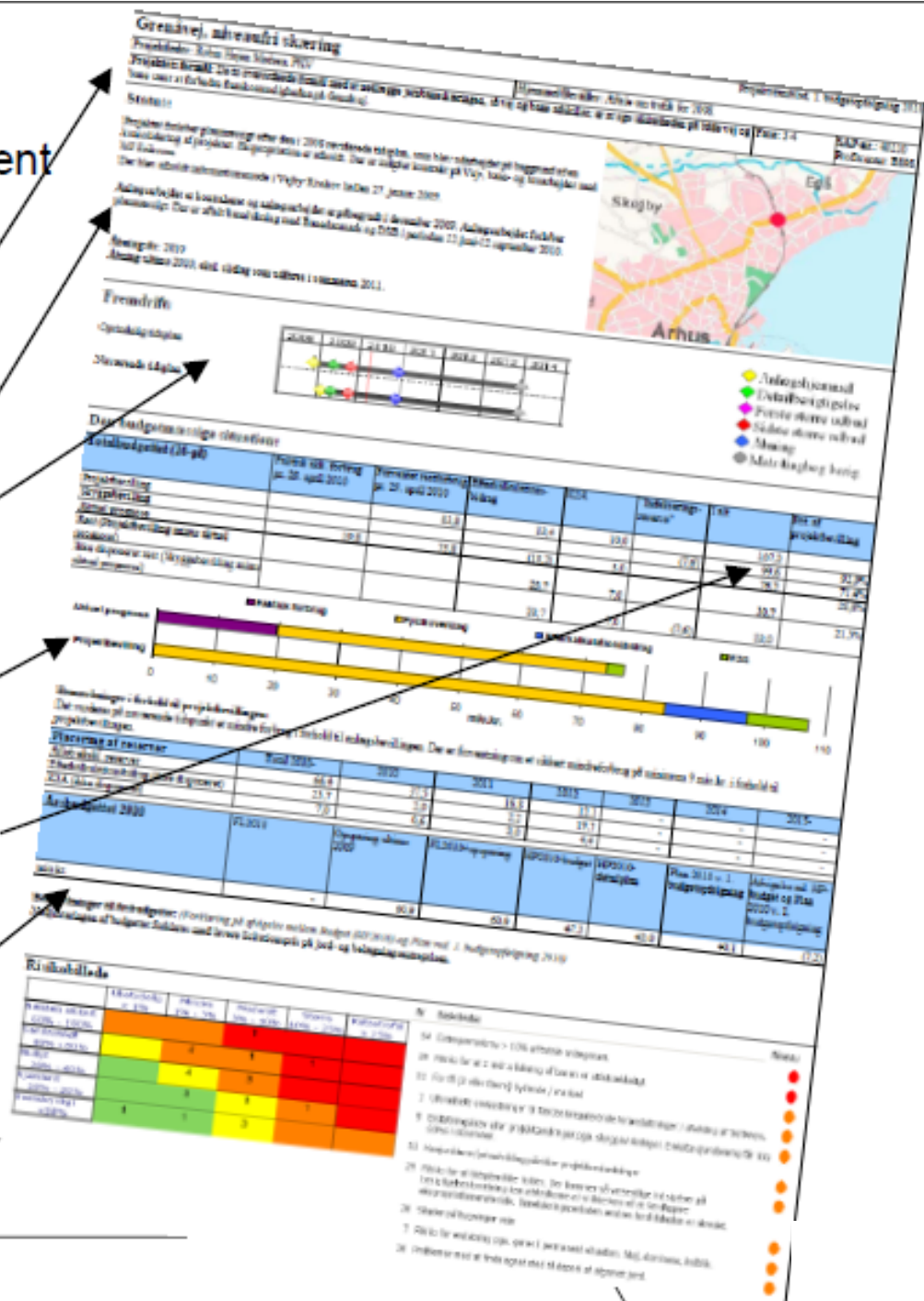


# The "One Pager"

Provides an overview for the management of the current status of each project concerning:

- Master data (Construction Law, Appropriation, Purpose, Opening year)
- Status from the Project Manager
- Timeline with milestones
- Project budget vs. Appropriation
- "Shadow Appropriation" (the estimated future appropriation in the future price index)
- Current vs. Initial annual budget

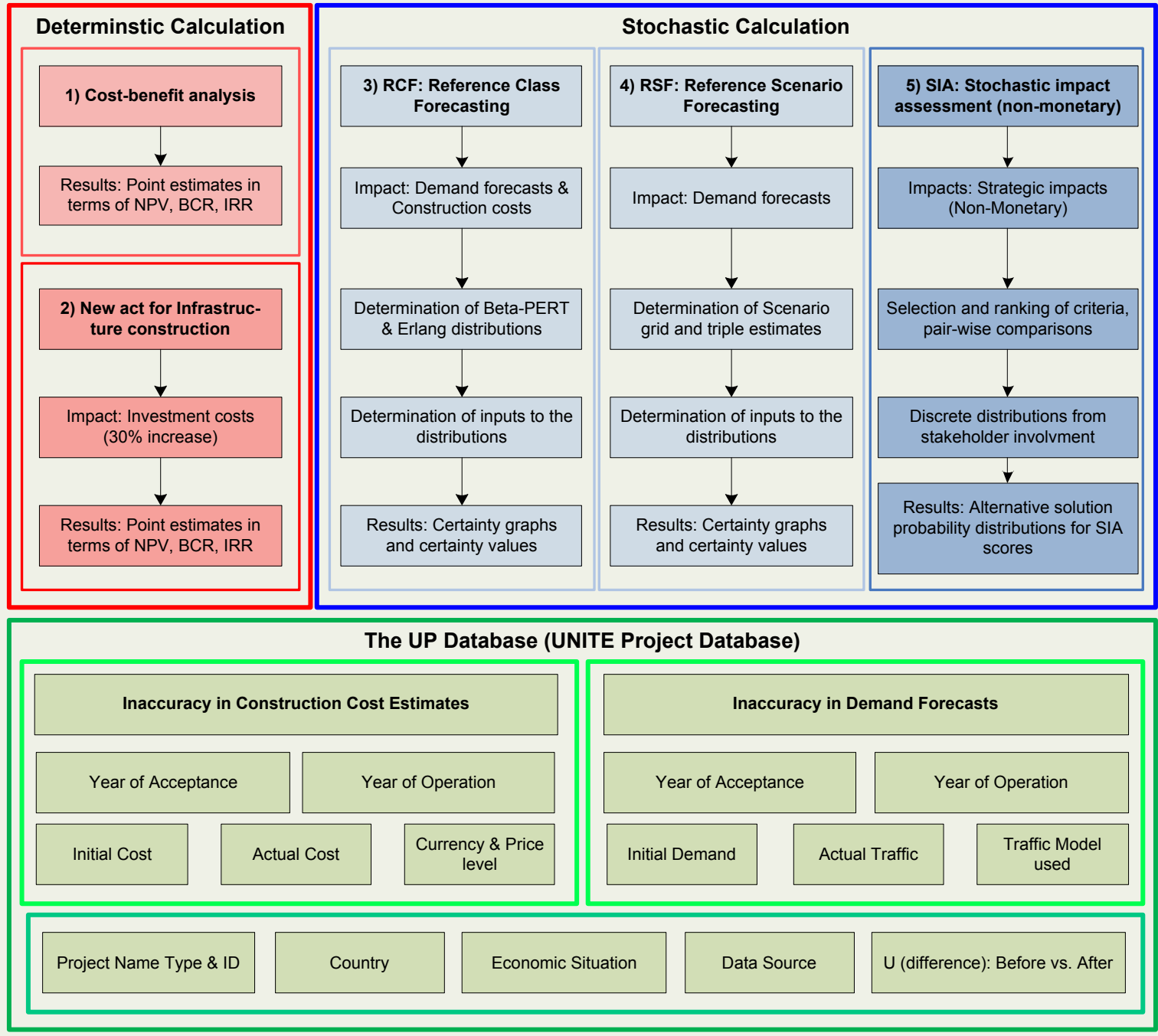
Risk matrix and Top 10 risks



## ÆNDRINGSLOG

[illegible]

# The UNITE-DSS Decision Support Model



# UNITE DSS framework: Entry sheet

Project:

Project type\*:

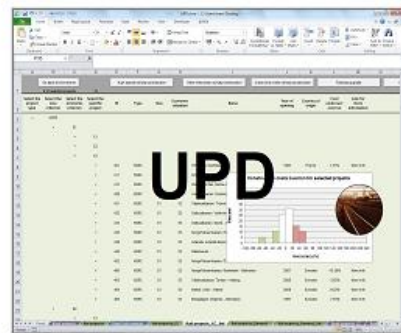
Road project ☐

Rail project ☒

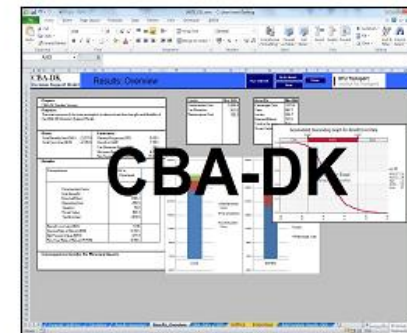
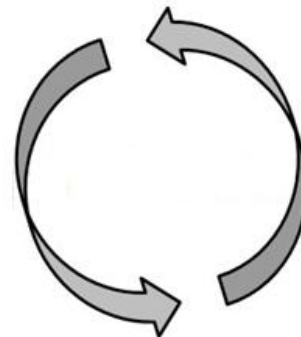
Fixed Link project ☐

Undefined (using OB) ☐

**Moving from single to interval results**



\* If you wish to define your own group of reference projects select the major project type and go to UPD

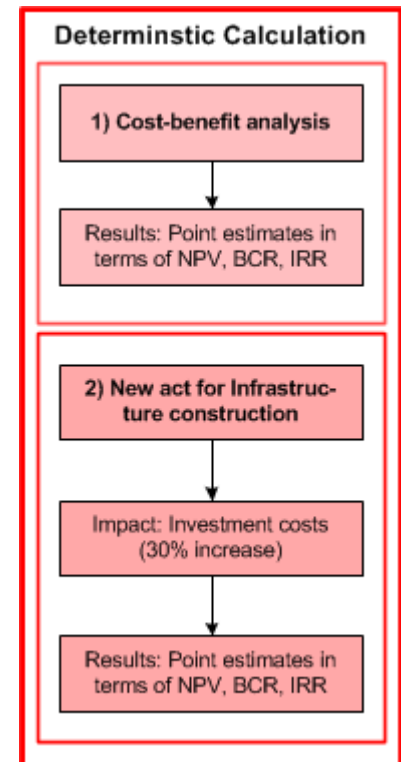


Print the report of CBA results

Print the report of QRA results

# The UNITE-DSS: Deterministic calculations

- The deterministic calculations are based upon:
  - Conventional CBA through various manuals (e.g. TRM 2003)
  - New act for infrastructure construction in Denmark
    - Uplifts for construction costs (based upon Flyvbjerg and COWI 2004)
  - MCDA for non-monetary impacts (based upon REMBRANDT and SMARTER)





## Module 3: Non-Monetary impacts

- Evidently, the conventional CBA does not capture all relevant impacts to be assessed
- Wider Economic Benefits are not included:
  - Agglomeration
  - Productivity
  - Labour
- Strategic effects are not included:
  - Accessibility
  - Network and Mobility
  - Sustainable development
  - Regional development
  - Economic development
  - Landscape



# New Budgetting in Denmark

NOTAT



DEPARTEMENTET

Dato 20 oktober 2010

J. nr. 010-76

Center for Økonomi og HR

Ny anlægsbudgettering på Transportministeriets område, herunder om økonomistyringsmodel og risikohåndtering for anlægsprojekter

<b>Anlægsoverslag</b>		<b>583,10</b>	<b>59,96</b>	<b>643,06</b>
Korrektionstillæg A (K2-A)	10%	Sum		64,31
<b>Ankerbudget / Bevilling</b>				<b>707,37</b>
Heraf anlægsløn (4,6 %)		Sum	32,54	
Korrektionstillæg B (K2-B)	20%	Sum		128,61
<b>Totalbevilling incl. central reserve</b>				<b>835,98</b>

30%

# Optimism Bias and uplifts

- Deriving uplifts is highly dependent on large data-sets
  - Flyvbjerg and COWI (2004) used a large database to derive uplifts

• T  
r

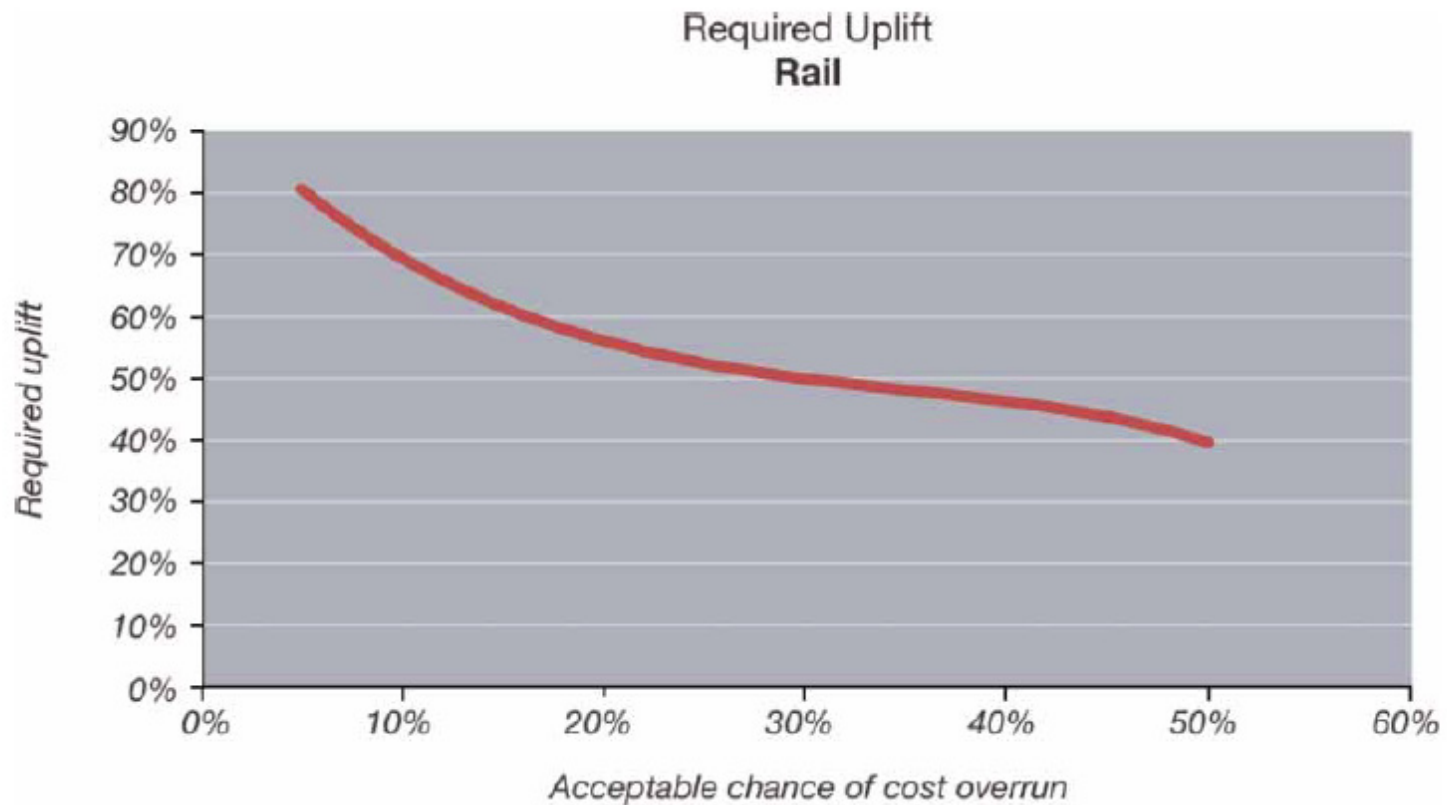
==

Ro

Ra

Fix

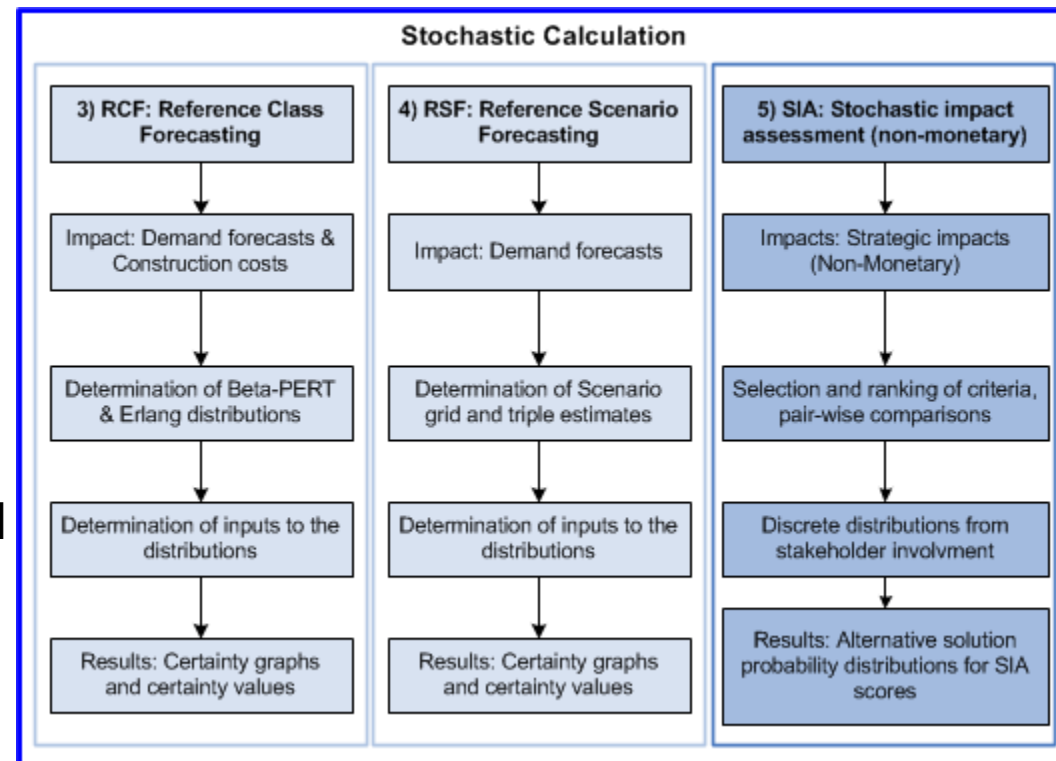
==





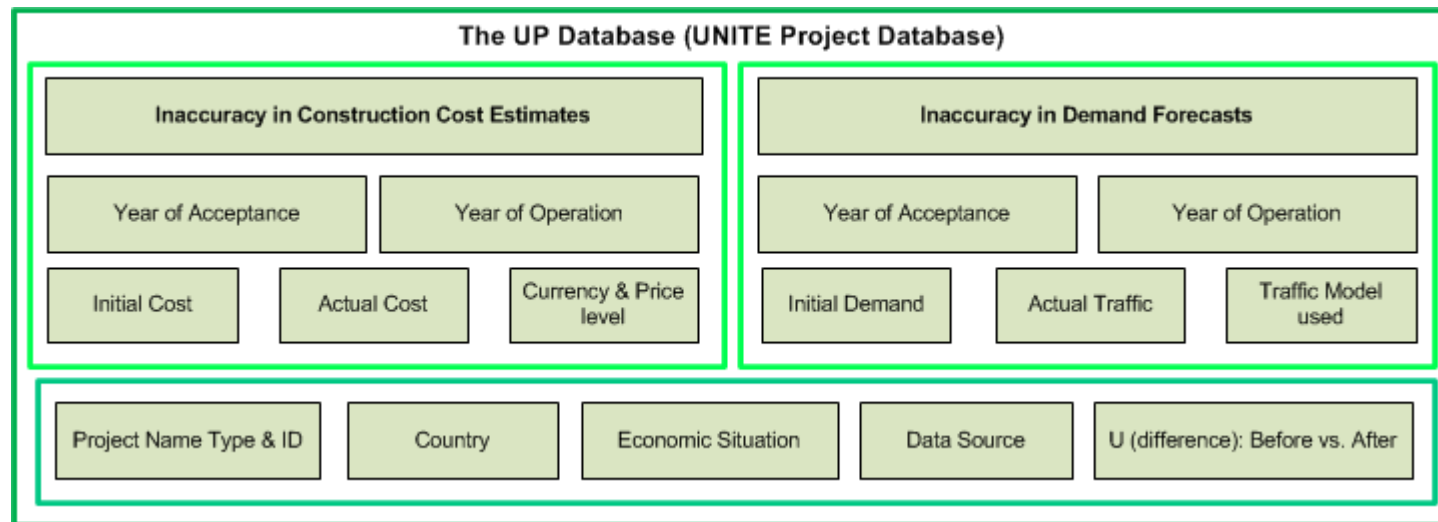
# The UNITE-DSS: Stochastic calculations

- The stochastic calculations are based upon:
  - Reference Class Forecasting entailing specific data (UPD database)
  - Determination of suitable distributions: data fitting
  - Monte Carlo simulation and quantitative risk analysis
  - Provided both on demand and cost inaccuracies as well as non-monetary effects



# The UP Database: Inaccuracies

- The UP Database is compiled upon data w.r.t.:
  - Inaccuracy in Construction Cost Estimates
  - Inaccuracy in Demand Forecasts
- Consists of almost 200 transport related projects (from 1969-2009) from UK, Sweden, Norway, Holland and Denmark



# UPD Database: Entry sheet

## UNITE: Uncertainties in Transport Project Evaluation (2009-2013)

This is the front sheet of the database collected during the scope of the research project UNITE funded by the Danish Strategic Research Council (DSF).

The database currently consists of inaccuracies concerning construction costs and demand forecasts for ex-post transport infrastructure projects divided into respectively *Road*, *Rail* and *Fixed Links*.



Road projects

Construction costs

Demand forecasts



Rail projects

Construction costs

Demand forecasts



Fixed Link projects

Construction costs

Demand forecasts

Optimism Bias

Number of projects	Construction costs data	Demand forecasts data	Optimism bias*
Road projects	117	122	20
Rail projects	47	39	11
Fixed Link projects	15	15	5
<b>Total</b>	<b>179</b>	<b>176</b>	<b>36</b>

\* The number of projects experienced both construction cost overrun and demand underrun.

# Reported demand forecast inaccuracy

Author(s)	Projects opened	Area	Sample	Mean	Std. dev.
<b>Mackinder &amp; Evans (1981)</b>	1970s	United Kingdom	Road: 44	-7%	N/A
<b>National Audit Office (1988)</b>	1980s	United Kingdom	Road: 128	+8%	43
<b>Pickrell (1990)</b>	1980s	United States	Rail: 9	-65%	17
<b>Fouracre et al. (1990)</b>	1980s	Developing countries	Rail: 9	-44%	26
<b>Flyvbjerg et al. (2005)</b>	1970s-1990s	Global	Road: 183 Rail: 27	+10% -40%	44 52
<b>Department of Transportation (2007)</b>	1990s	United States	Rail: 19	-37%	31
<b>Department of Transportation (2008)</b>	2000s	United States	Rail: 18	-16%	59
<b>Bain (2009)</b>	N/A	Global	Toll: 104	-23%	26
<b>Button et al. (2010)</b>	1970s-2000s	United States	Rail: 44	-21%	58
<b>Parthasarathi &amp; Levinson (2010)</b>	1960s-2000s	Minnesota	Road: 108	+6%	41
<b>Highways Agency (2011)</b>	2000s	United Kingdom	Road: 62	+3	21
<b>Welde and Odeck (2011)</b>	2000s	Norway	Toll: 25 Road: 25	-3% +19%	22 21
<b>Nicolaisen (2012)</b>	1970s-2010s	Scandinavia + United Kingdom	Road: 146 Rail: 31	+11% -18%	35 33

# Connection from UPD to UNITE-DSS

Quantitative Risk Analysis

Run Simulation

Go to sheet...
Close

Save

Connection to UPD

Connect

▼

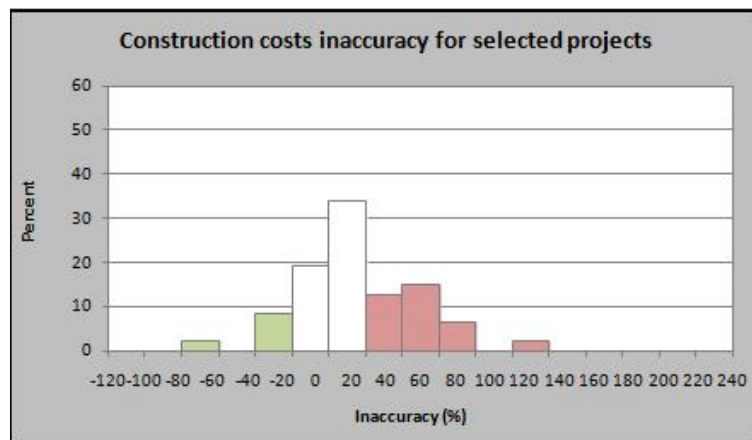
Selection of the project type and subtype

Rail\_projects

▼

ALL

▼



The probability distributions used for uncertain impacts:

Construction costs

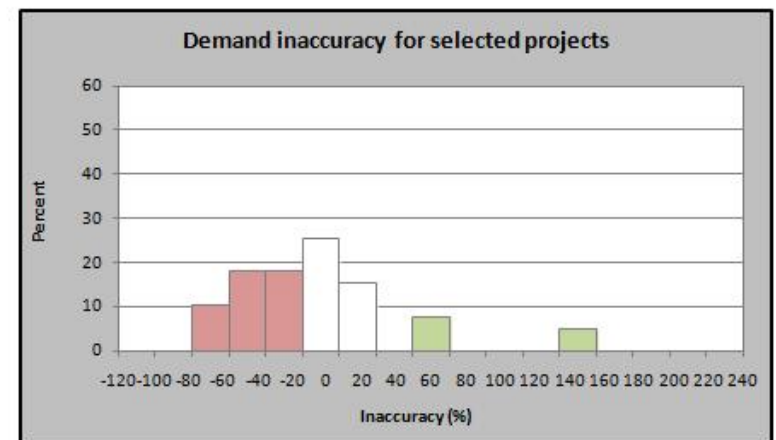
RiskErlang

x

[More info](#)

Demand

x



Select the method for defining the input distribution for the uncertain impact in the QRA

Fitting of a probability distribution to a series of data concerning the repeated measurement of a variable phenomenon (historical construction costs or demand)

Distribution Fitting

Defining a probability distribution based on the MIN and MAX values from a decision conference combined with the overconfidence theory and reference class forecasting

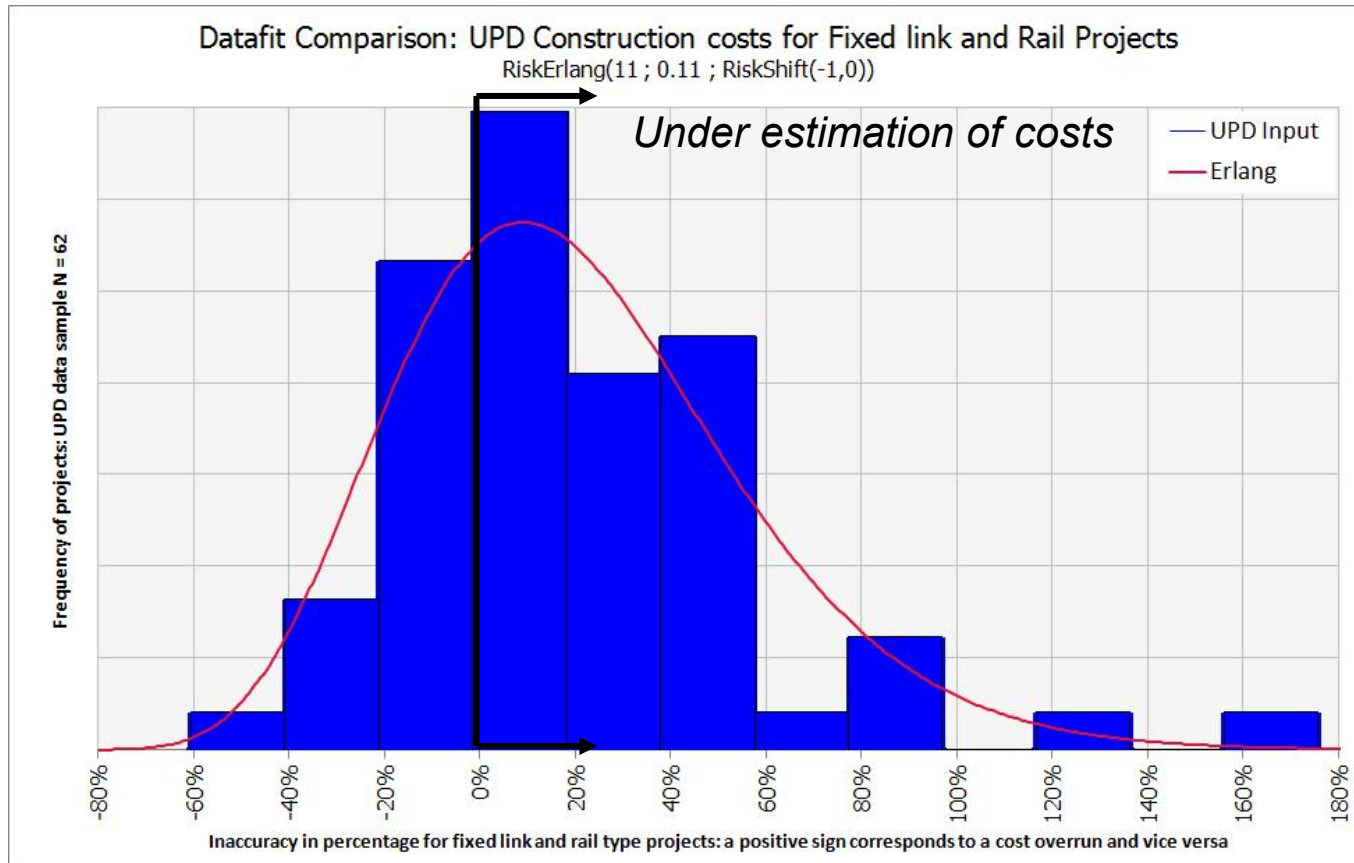
SIMSIGHT

Transport Models

This is the main sheet for producing the input for the quantitative risk analysis and the Monte Carlo simulation. The probability distributions can be defined for two largest impacts: construction costs and travel demand where the latter is the basis to calculate travel time savings.

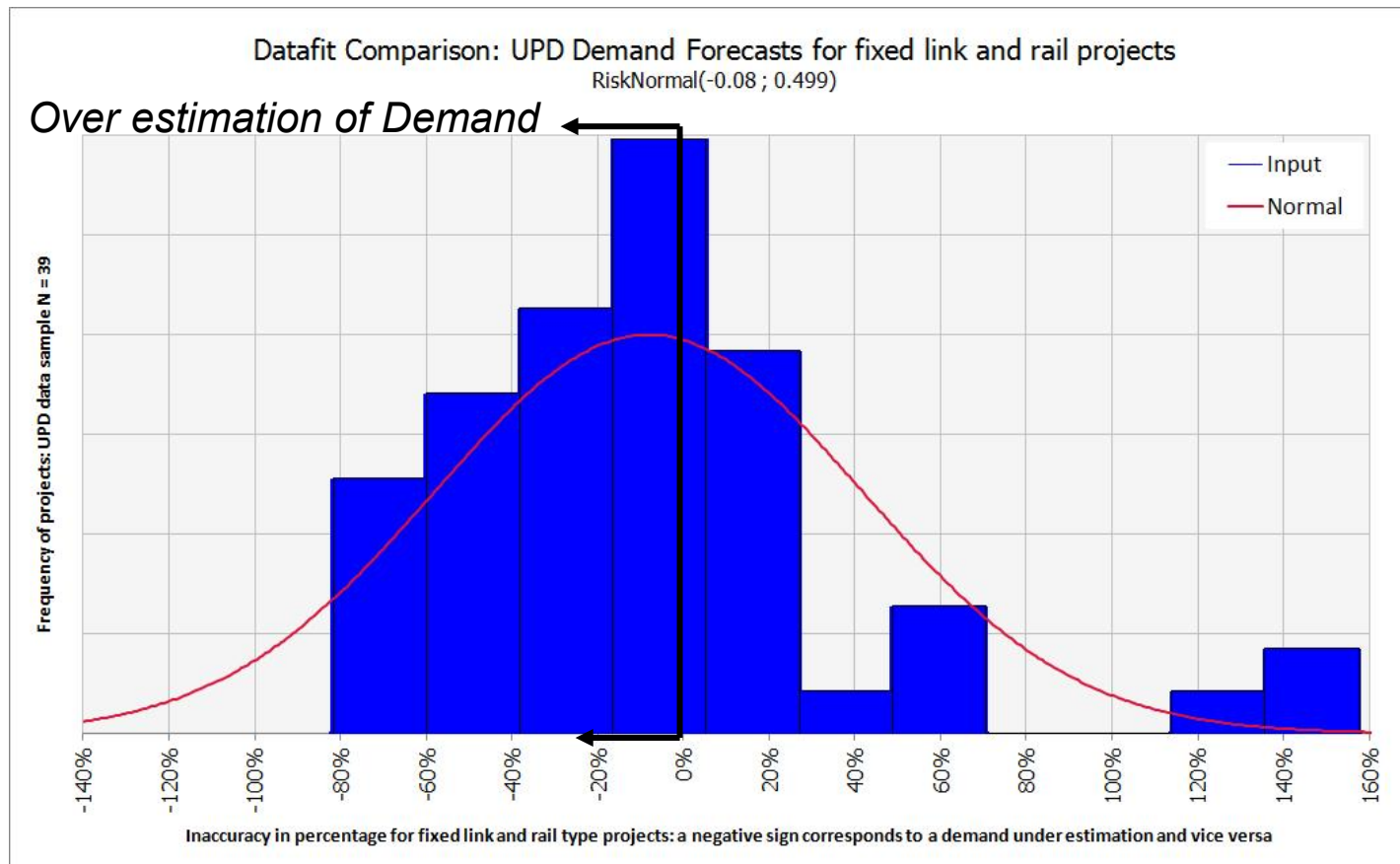
# The UNITE Project Database (UPD): Cost

- The convention used is as follows: 
$$U = \frac{((X_{actual} - X_{forecasted}) \times 100)}{X_{forecasted}}$$



# The UNITE Project Database (UPD): Demand

- The convention used is as follows: 
$$U = \frac{((X_{actual} - X_{forecasted}) \times 100)}{X_{forecasted}}$$



# Explanations for the inaccuracies

Cost Overruns: Explanations and Causes				
TECHNICAL	ECONOMICAL	PSYCHOLOGICAL	POLITICAL	SELECTION BIAS
Forecasting errors Inadequate models, plans, structures, etc. (‘honest’ errors)	Deliberate underestimations such as lack of incentives, resources, etc.	Optimism Bias and cautious attitudes towards risks and uncertainties	Strategic overestimations of benefits and underestimations of costs from planners	Bias will inevitably occurs whenever ex-ante predictions are related to the decisions on whether to implement a project or not

- Extensive literature supports each explanation/cause given
  - This research is not to prove or disguard any of the above – but merely to assist in the decision-making process
- Current effort looks into the Transport appraisal framework (as presented in the beginning)
  - How can we avoid such bias???



# Case Study selection

Case Study	Mode	Most expensive Alt.
Elsinore-Helsingborg Fixed link	Car/Rail	1.5 bill. € (4 alt.)
Rail Baltica Connection	Rail	2.4 bill. € (3 alt.)
Appraisal of Runways in Nuuk	Air	330 mio € (3 alt.)
Frederikssund Motorway	Car	615 mio € (4 alt.)

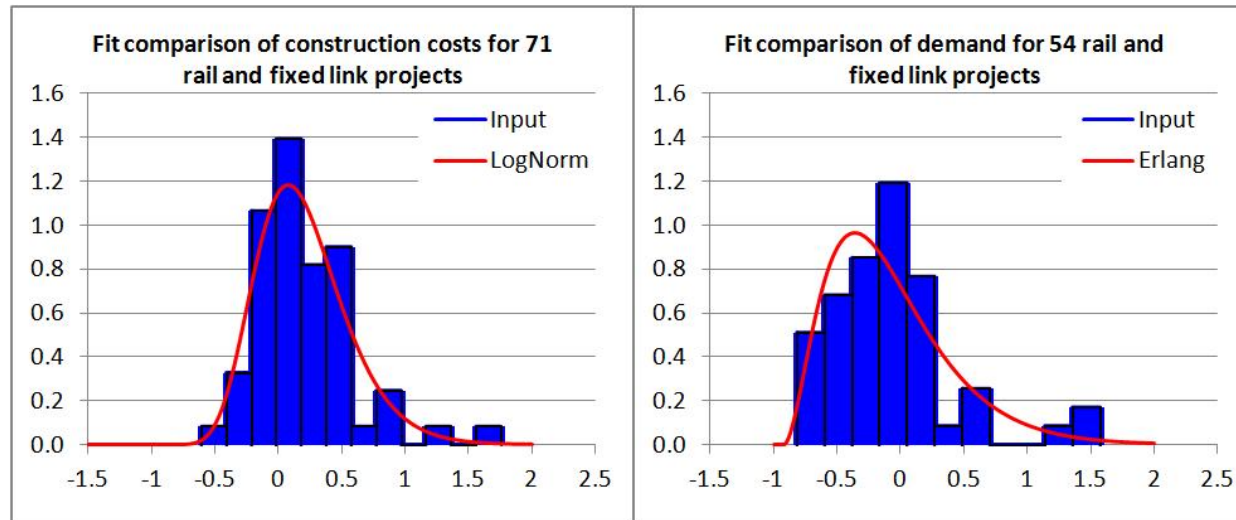
- Case study 1: A new connection between Denmark and Sweden
- Case study 2: A new Railway corridor through the three Baltic countries to Poland
- Case study 3: Extension or new construction of new runway in Nuuk, Greenland
- Case study 4: An upgrade/new construction of road in the northern part of Zeeland, Denmark.

# Deterministic Calculation: CBA

HH-Connection (alternatives)	Cost (bill. €)	BCR	BCR (incl. 'uplifts')	NPV (bill. €)
Alternative 1	1.0	1.50	0.97	0.72
Alternative 2	0.715	0.16	0.10	-0.86
Alternative 3	1.5	2.71	1.75	3.7
Alternative 4	0.78	3.08	1.98	2.3

- Construction costs – by far the largest contributor of costs
- User Benefits – by far the largest contributor of benefits
  - Consists of Ticket revenue and time savings
  - Relies on the prognosis of future number of passengers i.e. demand forecasts (rough assumption)

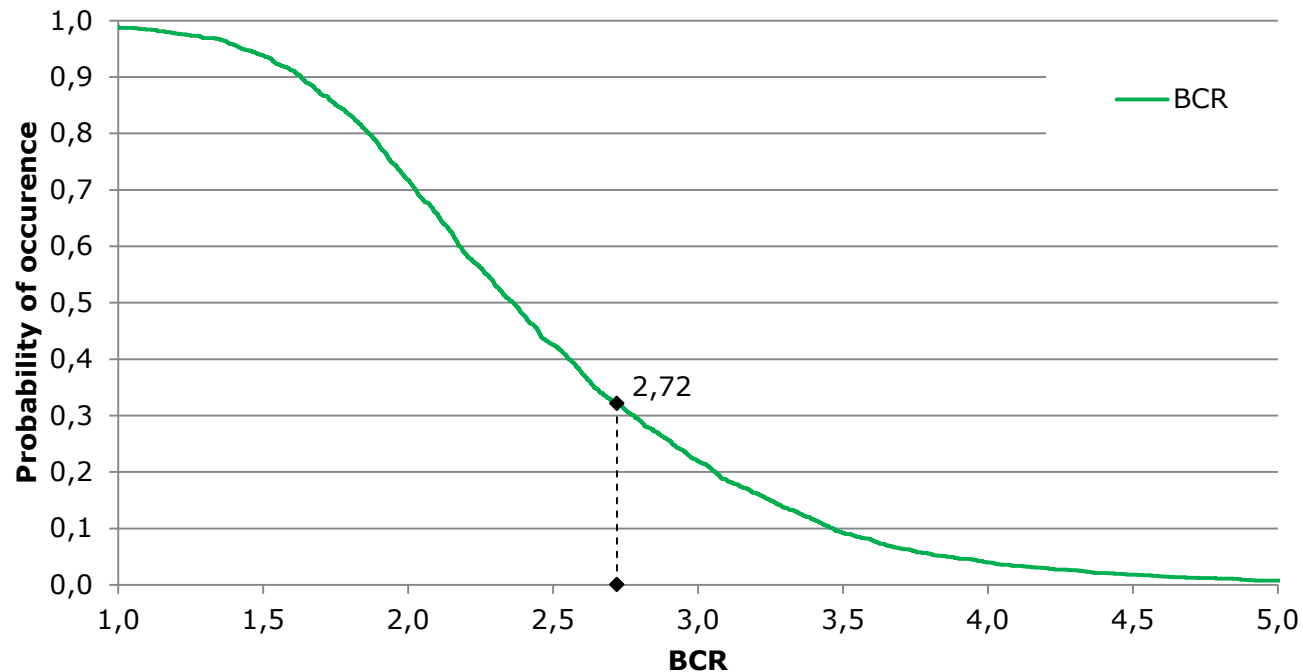
# Correspondance with the UP Database



- Fit comparison of construction costs for 71 rail and fixed link projects and fit comparison of demand for 54 rail and fixed link projects used as input for assessment of alternative 3 for the HH-connection

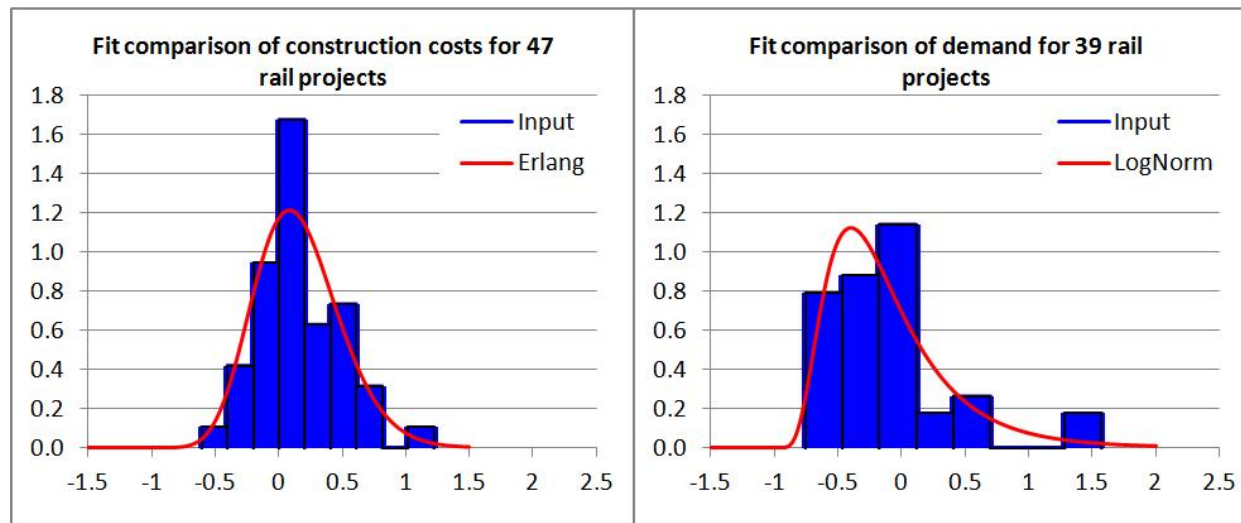
# Results (RCF): Monte Carlo simulation

Resulting certainty for alternative 3 of the HH-Connection



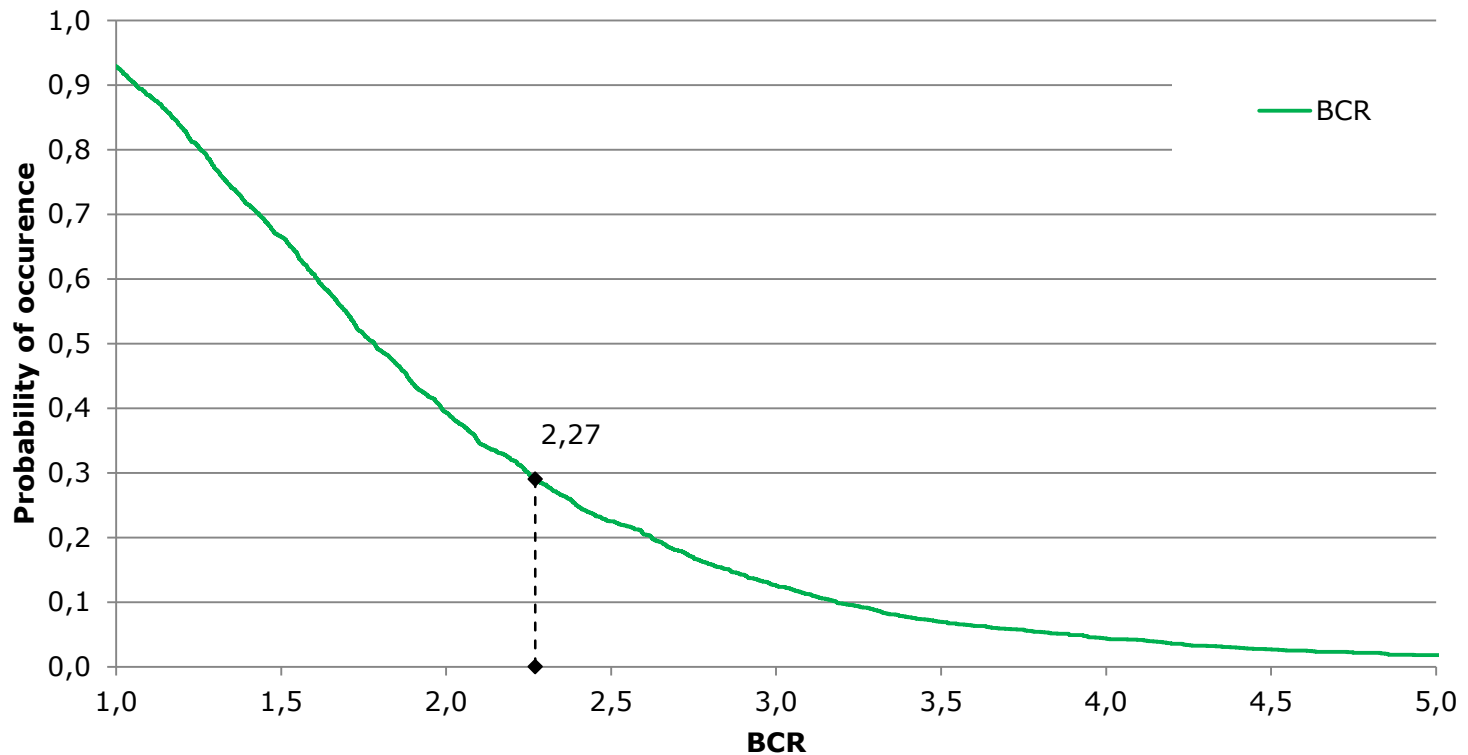
# Rail Baltica case study: Deterministic Calculation and Datafit

Rail Baltica (alternatives)	Cost (bill. €)	BCR	BCR (incl. 'uplifts')	NPV (bill. €)
Investment package 1	1.0	2.92	N/A	2.4
Investment package 2	1.5	2.65	N/A	3.4
Investment package 3	2.4	2.27	N/A	4.3



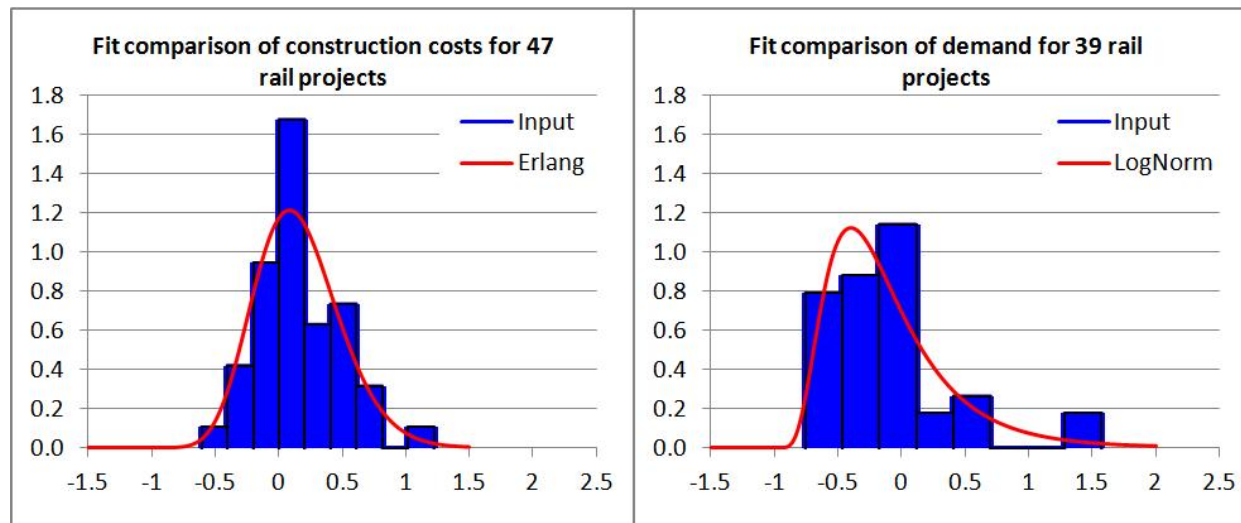
# Results (RCF): Monte Carlo simulation

Resulting certainty graph for investment Package 3 of the Rail Baltica railway line



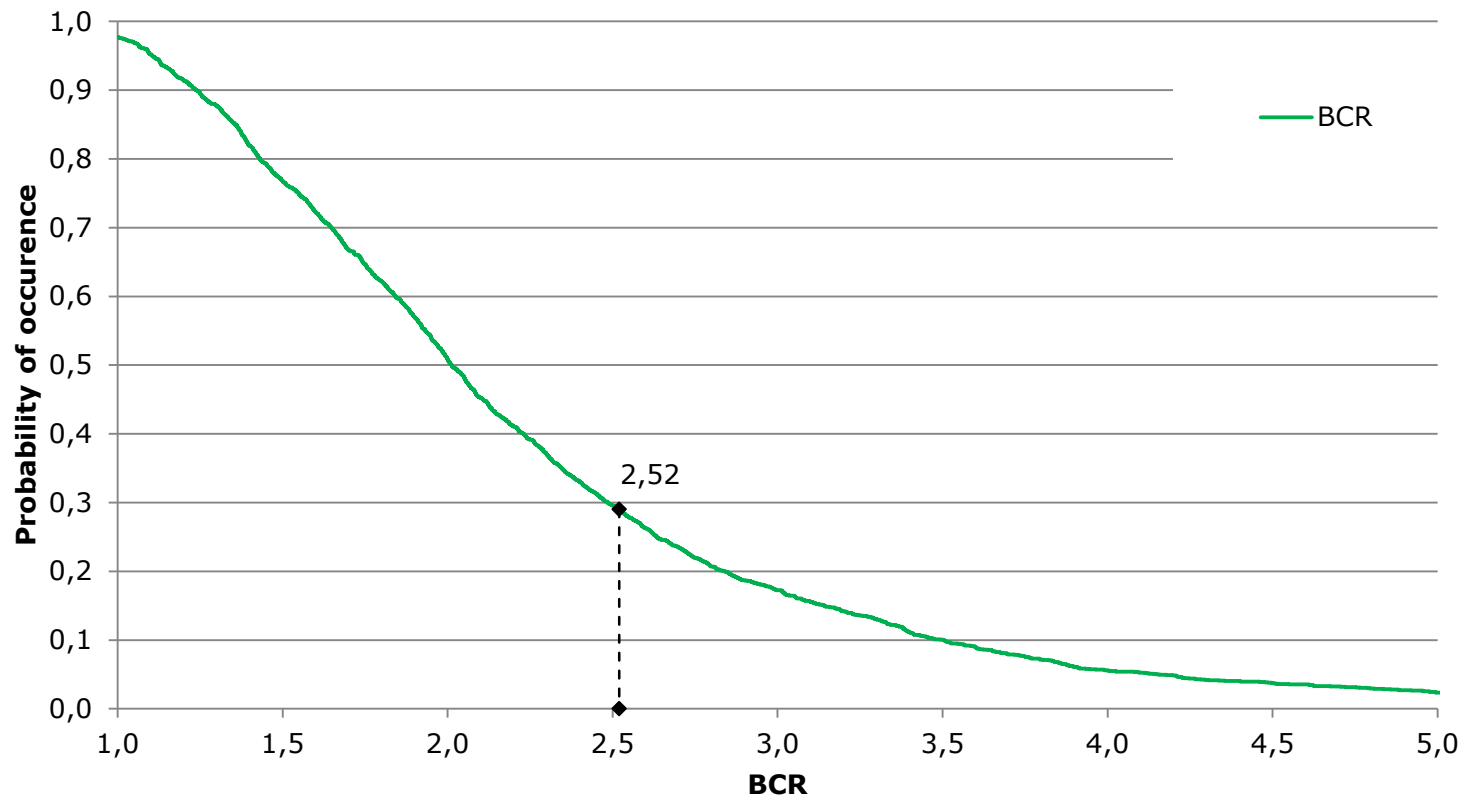
# Runway alternatives in Nuuk, Greenland: Deterministic Calculation and Datafit

Runways in Nuuk (alternatives)	Cost (bill. €)	BCR	BCR (incl. 'uplifts')	NPV (bill. €)
Nuuk 1800	0.8	2.46	N/A	1.2
Nuuk 2200	1.1	2.52	N/A	1.7
Nuuk 3000	2.5	0.83	N/A	-0.4



# Results (RCF): Monte Carlo simulation

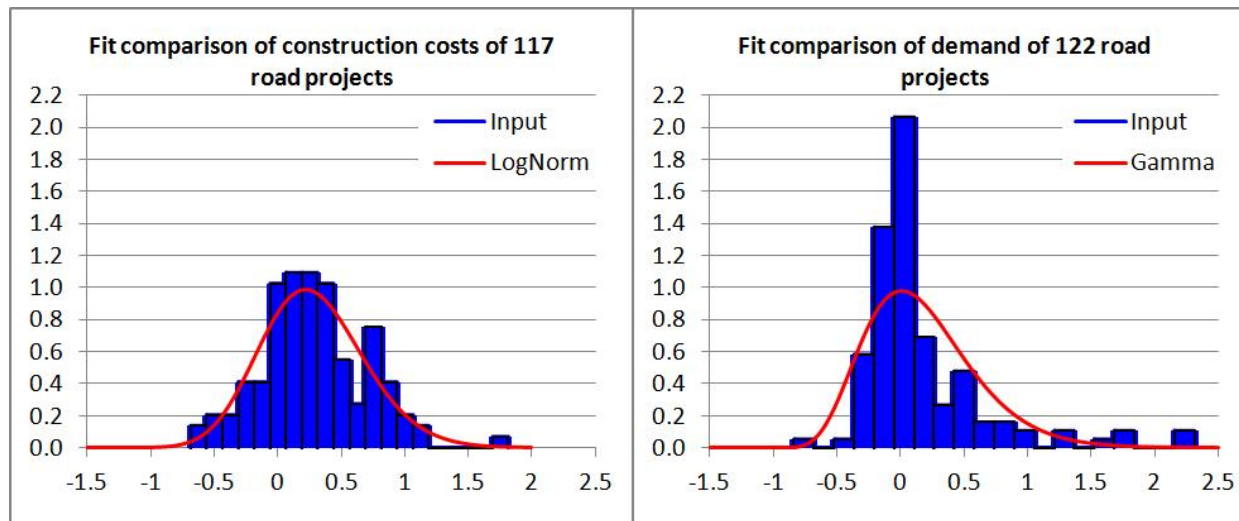
Resulting certainty graph for the Nuuk 2200 m. Alternative





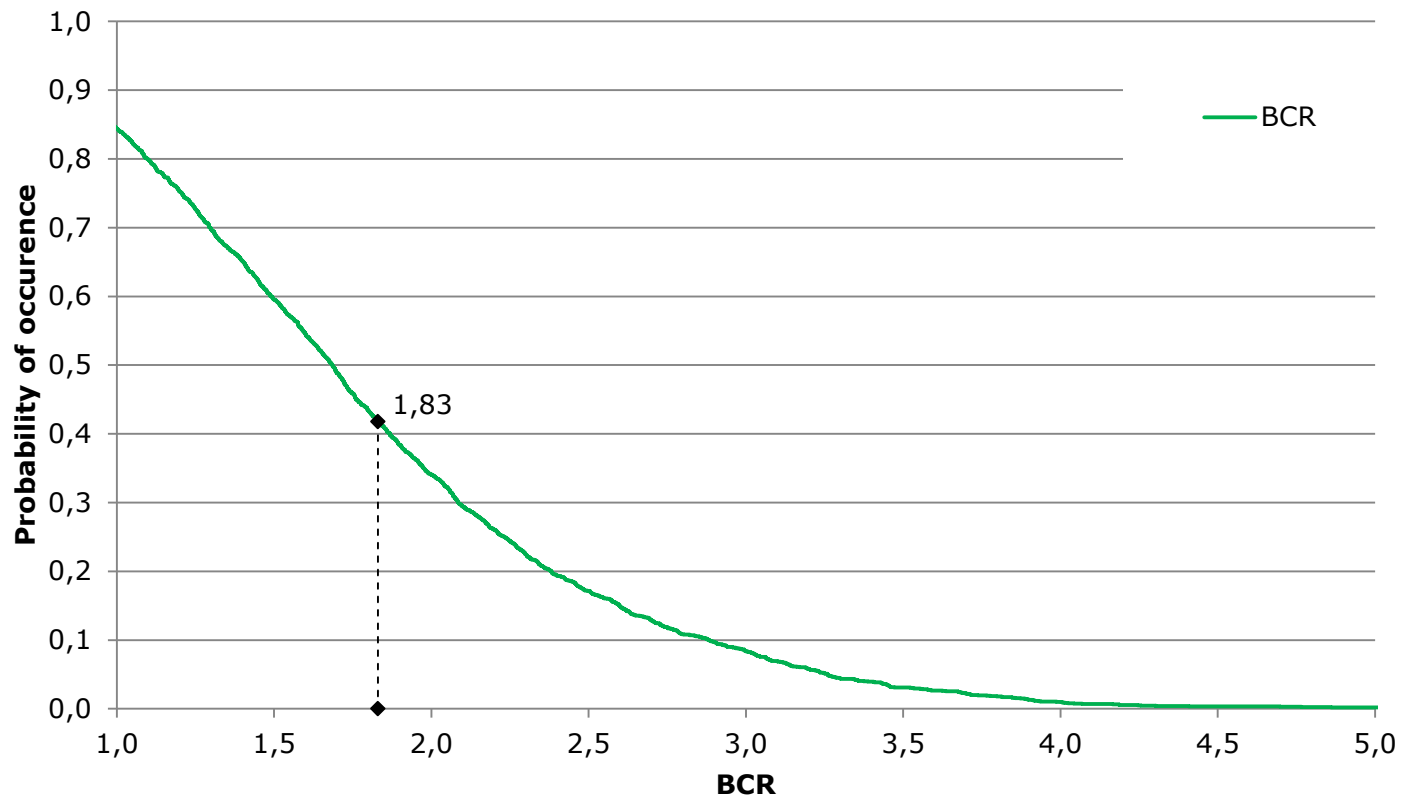
# Frederikssund Motorway Case study: Deterministic Calculation and Datafit

Frederikssund (alternatives)	Cost (bill. €)	BCR	BCR (incl. 'uplifts')	NPV (bill. €)
Alternative 1	2.5	1.83	N/A	3.1
Alternative 2	3.4	1.22	N/A	1.1
Alternative 3	4.7	0.73	N/A	-2.0
Alternative 4	2.3	0.29	N/A	-2.4



# Results (RCF): Monte Carlo simulation

Resulting certainty graph for Alternative 1 of the Frederiksbundmotorvej case



# Summary of results

Case study	BCR Conventional	CC PDF to fit	Demand PDF to fit	Certainty of orig. BCR	Certainty of feasibility
HH-Connection (Alternative 3)	2.72	LogNormal	Erlang	31%	99%
Rail Baltica (Alternative 3)	2.27	Erlang	LogNormal	29%	92%
Airport in Nuuk (Nuuk 2200)	2.52	Erlang	LogNormal	29%	97%
Frederikssund (Alternative 1)	1.83	LogNormal	Gamma	40%	83%

- Further work should be made in terms of an ex-post analysis of the projects.
  - Unfortunately are none of the above projects determined yet

# Conclusions

- Feasibility risk assessment can be carried out by using historical experience stemming from RCF in order to obtain **interval results**
- An important aspect in RCF and UNITE is to set and validate input parameters. Hence, **empirical data** enter the assessment.
- Development of a more **generic tool/framework** to comprise model uncertainties and inaccuracies across disciplines
- Clearly vital to include uncertainties within socio-economic analyses in order to **validate results**

# Perspectives

- Recovering of further data (UPD) with regard to both the **demand forecast uncertainty as well as the construction costs** through large-scale research study
- **Ex-post analyses** on projects that have been constructed – currently under development (Viability).
- The **combination between CBA and MCDA and QRA** is necessary in order to include non-monetary impacts in the assessment such as Wider economic benefits
- The linkage toward **non-monetary impacts** are currently under development – in a Sustainability perspective

# Kjerkreit and Odeck (2013): Preliminary results

DTU

Project name	Benefits	Total costs	NPV (mill NOK)		BC- ratio	Ex ante	Ex post
	Deviation	Deviation	Ex ante	Ex post			
Rv 23 Oslofjordforbindelsen	4 %	14 %	4563	4565	0 %	5,0	5,4
Ev 18 Rannekleiv - Temse	22 %	23 %	409	498	22 %	1,2	1,1
Rv 714 Hitra - Frøya	96 %	-38 %	-242	156	165 %	-0,9	0,9
Ev 134 Teigeland - Håland	60 %	4 %	-445	-418	6 %	-0,8	-0,7
Rv 62 Øksendalstunnellen	5 %	3 %	57	67	18 %	0,2	0,2
E8 Norkjosbotn-Laksvatnbukt	-13 %	24 %	-81	-219	-168 %	-0,2	-0,4
E18 Gutu-Helland-Kopstad	231 %	-3 %	-4066	-2022	50 %	-1,0	-0,5
E39 Kleivedammen-Andenes	54 %	-3 %	-144	-76	47 %	-0,5	-0,3
E134 Hegstad - L	A tendency to underestimate costs (13 out of 22) BUT on the same						1,4
Rv.616 Kolset - K	An underetimation of demand as well (20 out of 22)						-0,8
Rv.580 Hop- Midt							0,5
E18 Ørje- Eidsbe	Key trend in Norway however is:						2,0
E6 Akershus grei	That 17 out of 22 projects actually produce higher NPV ex-post						0,4
Rv. 35 Lunner - G							0,3
E6 Halmstad - Pø							3,3
Would the same trend occur in Denmark....?							
E18 Brokelandsheia - vintenberg	20 %	-12 %	107	700	170 %	0,0	0,8
E39 Svegatjørn - Moberg	52 %	-13 %	-90	62	169 %	-0,3	-0,2
E18 Sekkelsten- Krosby	52 %	12 %	165	502	204 %	0,3	0,7
E6 Ny Svinesundforbindelse	14 %	5 %	811	1011	25 %	0,8	0,9
E6 Skjerdingstad - Jaktøyen	37 %	-8 %	-418	-186	56 %	-0,5	-0,2
Rv. 4 Reinsvoll - Hunndalen	66 %	47 %	149	315	111 %	0,7	1,1
Fv. 43 Aunevik - Bukkesteinen	26 %	62 %	-41	-118	-189 %	-0,2	-0,4

# Perspectives

- Recovering of further data (UPD) with regard to both the **demand forecast uncertainty as well as the construction costs** through large-scale research study
- **Ex-post analyses** on projects that have been constructed – currently under development (Viability).
- The **combination between CBA and MCDA and QRA** is necessary in order to include non-monetary impacts in the assessment such as Wider economic benefits
- The linkage toward **non-monetary impacts** are currently under development – in a Sustainability perspective

## Just released press update

# Heunicke: Dynamiske effekter svækker troværdigheden

---

Af Hjalte Kragesteen [</transport/forfatter.aspx?id=4665>] | 25. september 2014 kl. 1:00 | 0 kommentarer

---

*SAMFUNDSØKONOMI: Transportminister Magnus Heunicke (S) mener, at forskningen i dynamiske effekter er for svag til, at man kan inddrage dem i samfundsøkonomiske analyser. Han afviser desuden, at medregning af dynamiske effekter automatisk vil gøre projekterne mere rentable.*

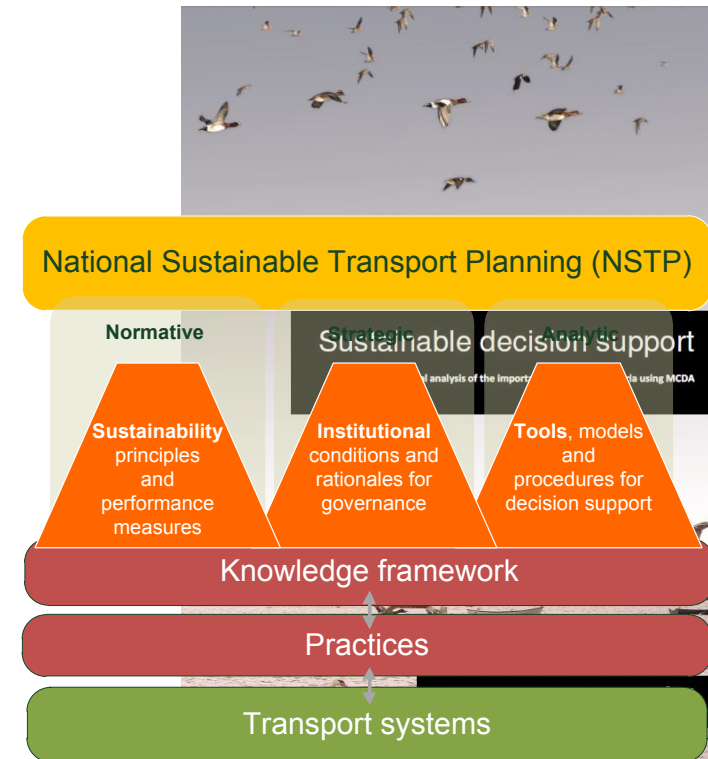


# Perspectives

- Recovering of further data (UPD) with regard to both the **demand forecast uncertainty as well as the construction costs** through large-scale research study
- **Ex-post analyses** on projects that have been constructed – currently under development (Viability)
- The **combination between CBA and MCDA and QRA** is necessary in order to include non-monetary impacts in the assessment such as Wider economic benefits
- The linkage toward **non-monetary impacts** are currently under development – in a Sustainability perspective

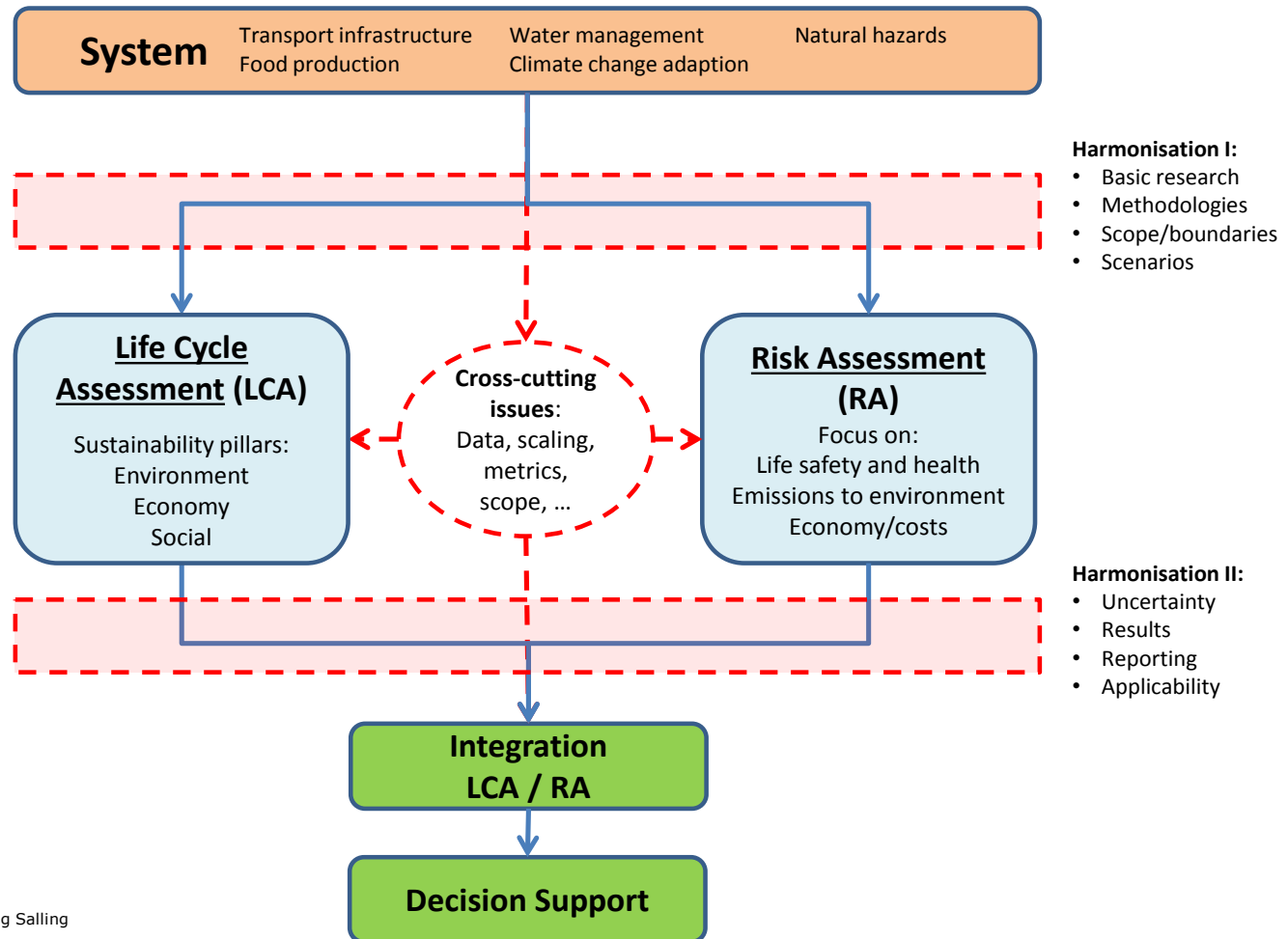
# National Sustainable transport planning

- **National Transport Planning** – i.e. construct overall strategies
  - Nation wide Road Pricing
  - Free Public Transport
  - Incentives for companies to move to the outer regions
  - Sustainable development....
  
- **Large research grant: SUSTAIN project**
  - Collaboration with institutions such as:
    - Copenhagen Business School
    - Monash University
    - Texas A&M University
    - Oxford University



# GDSI: A framework for sustainability - and risk informed decision support

Sustainability- and risk-informed decision support



## Affiliation

# QUESTIONS?



### **Kim Bang Salling**

Associate Professor, PhD  
 Technical University of Denmark  
 Department of Transport  
 DTU Transport  
[kbs@transport.dtu.dk](mailto:kbs@transport.dtu.dk)

