# From Traditional Project Management to Strategic Project Leadership

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http://www.concept.ntnu.no/english/



# From Project Management to Strategic Project Leadership®

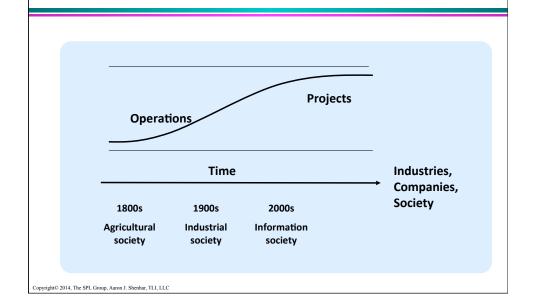
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#### **The Increasing Share of Projects**



## But...

# Too Many Projects Don't Make it

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## **Increasing Challenges in Modern Projects**

- > Complexity is Going Up
- > Time is Getting Shorter
- > Technological Change is Faster
- > Innovation is Critical

## **The Story of Two Modern Projects**



Why Projects Don't Make it

# Is it the Project Manager? No, But They Need More Power and New Skills AT PROJECT INITIATION AT PROJECT TERMINATION





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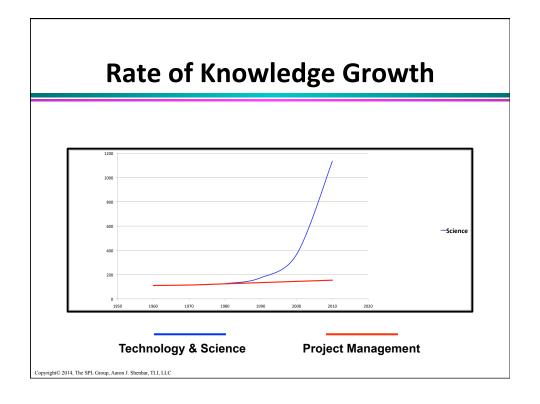
## Is it the Tools?

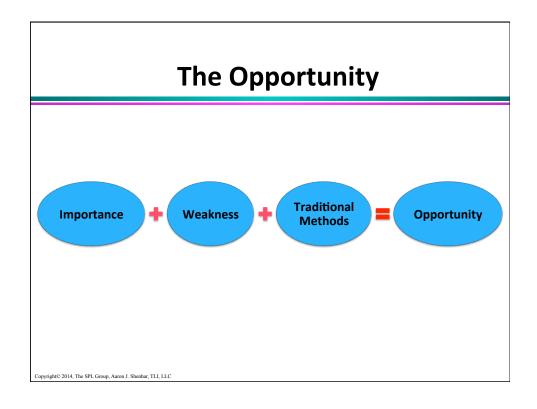


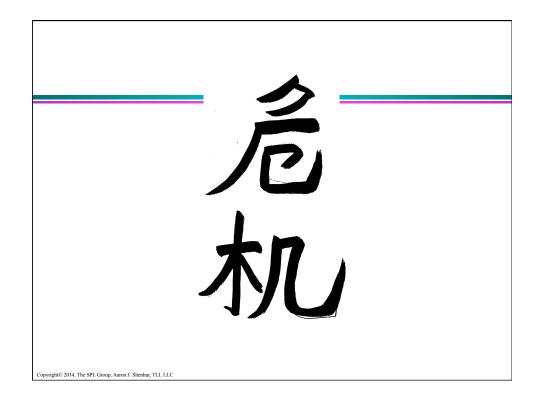
## What Do We Know in the Profession?

If You Do Everything by "The Book" Will Your Project be Successful?

What's Missing in the Book?







#### **Our Research**

- √ 25 years of studies on hundreds of projects
- √ 30+ researchers, in 8 universities, 6 PhDs
- √ 50+ research articles, 150 publications, 5 books
- ✓ Consulting to major corporations 3M, Honeywell, NASA, Trane, Dow Jones, IAI, ...
- ✓ Action research looking for "next practices"
- ✓ Award-winning method & industry proven

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# Out of 25 Years of Research - One Study:

# Why Some Projects Make it Big?

#### "The Common Story of Great Projects"

MIT, Sloan Management Review, 2011

- 1. Unique competitive advantage and exceptional value
- 2. A long period of project definition for creating a strong vision and commitment
- 3. Creating a unique project culture
- 4. Highly qualified leader with unconditional support
- 5. Maximum use of existing knowledge and collaboration
- 6. Integrated teams, adapting quickly to business, environment, and technology changes
- 7. A strong sense of partnership, ownership, and pride

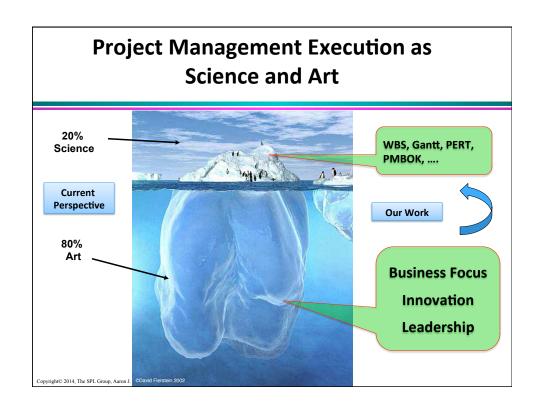
This is Really the Story of "Great Project Managers"

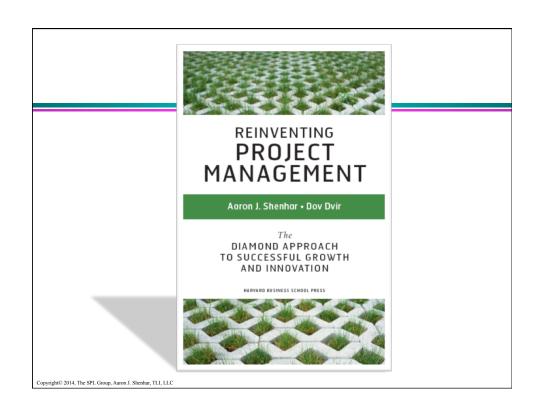
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#### **Three Areas Distinguish Great Project Managers**

MIT, Sloan Management Review, 2011

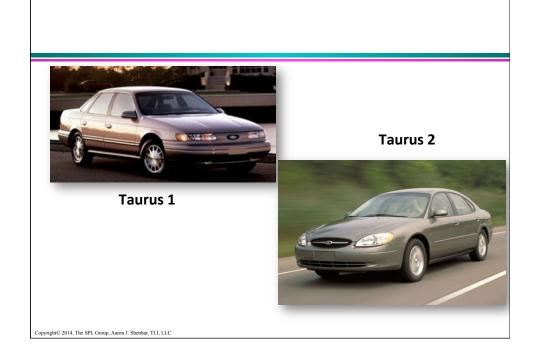
	Factor	Business. Value	Uncertainty, Innovation	Leadership, Team Pride
1	Unique Competitive Advantage/Value	X	Х	
2	Long time for creating a strong vision and commitment	х		Х
3	A Unique Project Culture			Х
4	Highly qualified leader with unconditional support of top managers	Х		X
5	Maximum use of existing knowledge and collaboration		X	
6	Integrated teams, adapting quickly to business, environment, and technology	х	X	X
7	Strong sense of partnership, and pride			Х





# The Responsibility of a Project Manager

## Can We Ask them to do More?



# Two Ways to See a Project

**Traditional PM** 

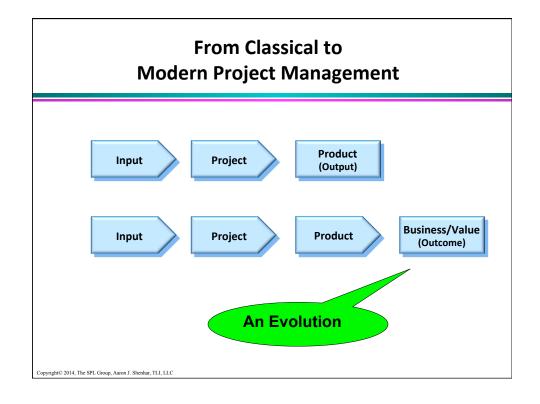
Collection of activities to be completed on time

Tactical
Delivery of Output
Product

**The New Paradigm** 

Organizational process to achieve business results

Strategic
Value of Outcome
Business



## **Strategic Project Leadership®**





- > Projects are Done to Create Value & Business Results
- > You are the Leader Responsible for Business Outcome
  - > The "CEO" of Your Project
  - > Sponsor is Still Accountable
- Integrate Strategic, Innovation, and Leadership Aspects, with your Traditional Processes and Tools

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#### **How SPL Would Make a Difference**

#### 2007 Motorola Q Phone

**iPhone** 







# "The SPL Way"

# √The SPL Way is:

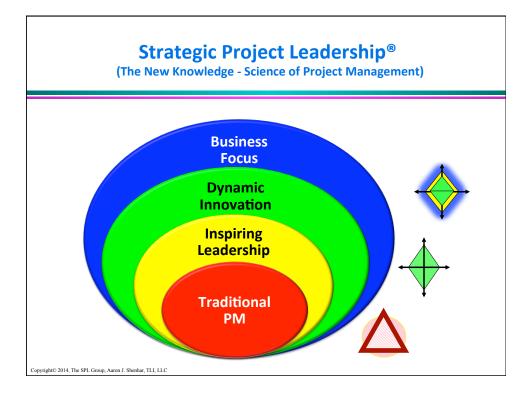
- ✓ Inspiring project managers to be the business leaders of their projects
- ✓ Giving them the tools to do that

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# "The SPL Way" Involves An Organizational System

Level	Role/Tools
Executive Governance	Selection Charter Reviews
Project Managers	Project Strategy Innovation Leadership/Spirit Execution
Team Members	Strategic Focus Continuous Value Building



# The 4 SPL Principles - BILT

- » Business Everything is driven by and focused on business
- » Innovation Adapt to innovation and context each project is different – one size does not fit all
- » Leadership Leadership and inspiration make it work
- » Team Power Unleash the power of teams & individuals

## The SPL Way Involves

- > Driven from the Top Executive Commitment
- > Educational Programs
- Dedicated Tools
- > Team Coaching
- Company Specific Processes

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#### The SPL Tools

- ✓ Initiation Document
- ✓ Project Strategic Charter
- ✓ Success & Failure Criteria
- ✓ Project Profile ID
- ✓ Project Strategy
- ✓ Value Analysis Map
- ✓ Strategic Focus Plan
- ✓ Diamond of Innovation
- ✓ Project Spirit
- ✓ SPL Functional Matrix

- ✓ SPL Planning Guide
- ✓ SPL Gate Review Document
- ✓ SPL Gate Review Analysis
- ✓ SPL Maturity Analysis
- ✓ In-depth SPL Project Review
- ✓ Project Rescue Plan
- ✓ Project Excellence Assessment
- ✓ Portfolio Management
- ✓ In Development
  - ✓ SPL Accreditation Test
  - ✓ Critical Component Analysis

# The Power is in Your Plans (SPL Planning Tools)



Aspect	Tools	Objective of Plan
Business	Strategy	Create competitive advantage, benefit and value
Innovation Uncertainty	Diamond of Innovation	Adapt to specific uncertainty & context
Leadership	Spirit	Create energy, pride, and motivation
Delivery	Traditional Tools	Traditional processes for on time delivery

# **List of Strategy Components**

- Project Initiation Document
  - > (Expanded Charter)

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➤ Why, What, How, When



- > Success and Failure Criteria
- > Strategic Idea Basis for differentiation
- > Value/Comp. Adv. Why will they buy it?
- > Strategic Focus What will the team do?

# The Power is in Your Plans (SPL Planning Tools)



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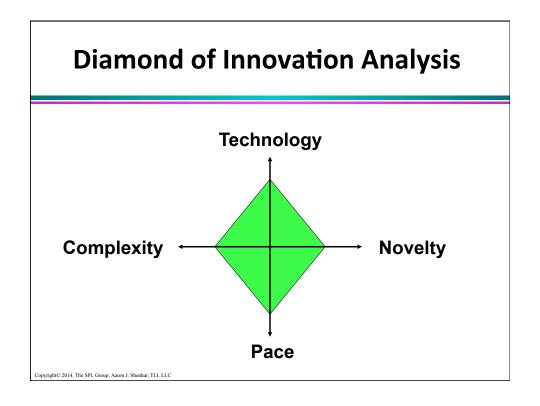
# Combining Innovation and Project Management

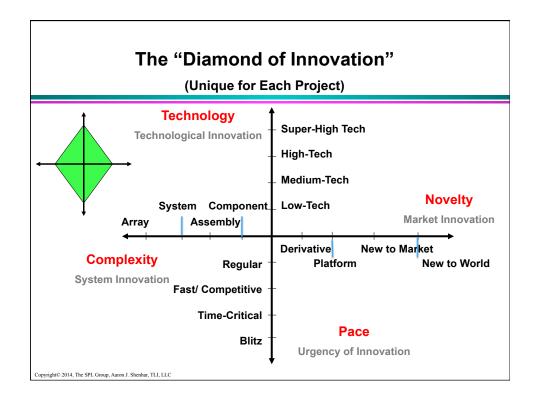
**Innovation** 

**Project** 

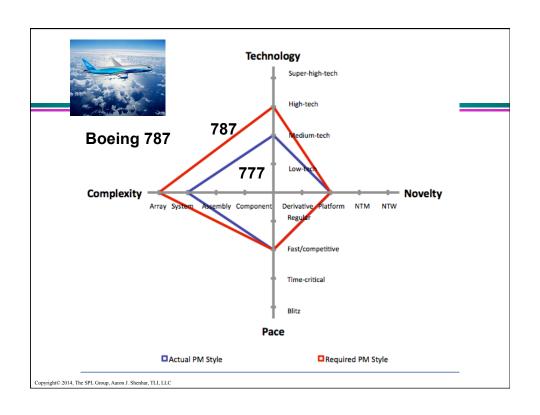
**Every Project is Actually an Innovation** 

**But "One Size Does Not Fit All"** 









# The Power is in Your Plans (SPL Planning Tools)



Aspect	Tools	Objective of Plan		
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# What is Project Spirit?

The collective team's attitude, emotions, and motivation, focused on an exciting vision of the project's outcome



# Project Leadership Through Spirit and Vision

#### Vision:

- Exciting Description of Project Outcome
- Motto Short Symbolic Statement

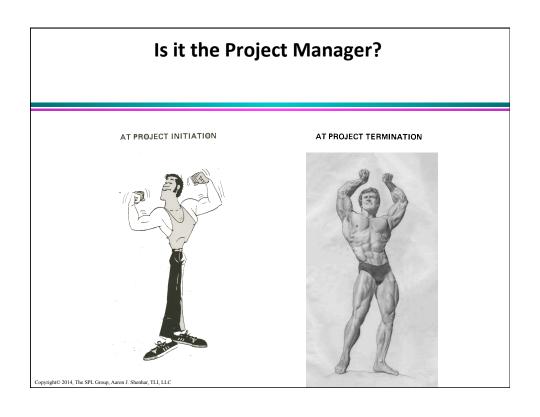
## • Examples:

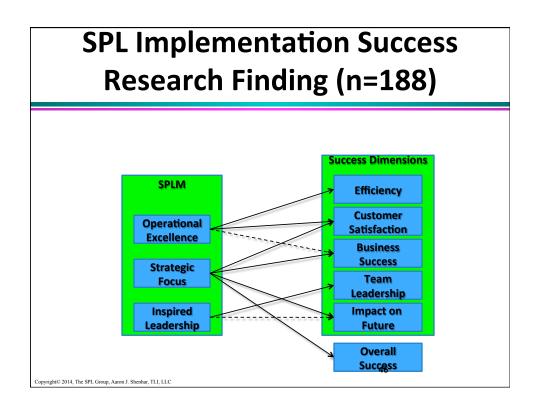
- » BMW "A Muscular Car, Wants to be Driven!"
- » 3M "Sticks Around"
- "The Beam of Life"
- » "Free to Kiss"
- "Let Ella take care of your Umbrella"



# What Will You Get From The SPL Way

- > Better Business Results
- **▶** Better on-Time Delivery
- **≻** More Fun





# **Business Results of SPL Customer Experience**

- Product Development Company:
  - Increased market share by over 50% after 5 years
  - Went public, bought; Continues growth 15 years
- Service Provider:
  - Stock went from \$100 to \$2100 over 10 years
  - Revenues from \$200M to a \$1B
- City Government (Tax Office):
  - Increased equalized property value by \$500M+
  - Reduced effective tax rate by 16%
  - Best city services in the State of NJ

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# **SPL in Norway**

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  - ✓ Holte holte consulting
  - ✓ Professor Ralf Muller
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