

# Where to find manuals in iLab:

The screenshot shows the iLab Solutions website interface. The browser address bar displays <https://ntnu.corefacilities.org/support/>. The page header includes the iLab Solutions logo with the tagline "save money, save time" and navigation links for "system upgrades (Feb. 2015)", "leave iLab feedback", "my profile", "support", and "logout Janne Østvang". A search bar is present with the text "Search cores and services..." and a "Go!" button. The main content area is titled "My Institution Support Tickets" and features a "Show Manuals" link circled in red. A dropdown menu is open under "Show Manuals", displaying a message to the customer and a list of PDF Help Documents: "Requesting Services from Cores (All Users)", "Scheduling Core Resources (All Users)", and "Approving Request Financials (Financial Administrators and Principal Investigators)". A table of support tickets is visible on the right, showing columns for Date Added, Last Updated, Category, and Actions. The table contains two entries: one dated Sep 26 '14 with Category "Support" and one dated Aug 12 '14 with Category "Urgent".

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Dear Customer,  
Please note that the content below describes the basic functionality available in iLab. Institution specific features are not covered - if you require assistance, please email [support@ilabsolutions.com](mailto:support@ilabsolutions.com) or use the 'leave iLab feedback' link in the upper right-hand corner.

PDF Help Documents

- [Requesting Services from Cores \(All Users\)](#)
- [Scheduling Core Resources \(All Users\)](#)
- [Approving Request Financials \(Financial Administrators and Principal Investigators\)](#)

	<a href="#">Date Added</a>	<a href="#">Last Updated</a>	<a href="#">Category</a>	<a href="#">Actions</a>
?	Sep 26 '14	Sep 26 '14	Support	<a href="#">🔍</a> <a href="#">💬 (2)</a>
lab, of a	Aug 12 '14	Aug 12 '14	Urgent	<a href="#">🔍</a> <a href="#">💬 (1)</a>

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